Medical Delivery Rates and Terms

Local deliveries and pharmacy routes | 404-981-4184 | dispatch@maatcourier.com

Service	Starting price	Included scope
Single local delivery	$45	1 pickup + 1 delivery; 10 pickup-to-delivery driving miles.
Priority local delivery	$65	Same mileage allowance; timing confirmed before acceptance.
Scheduled pharmacy route	$10/stop; $65 minimum	1 pharmacy pickup; nearby delivery addresses grouped into one approved route.
Qualifying recurring route	From $8/stop; $120 minimum	At least 15 committed stops per run; recurring schedule, packages ready together; approved route mileage and time.

Mileage and route scope

Single-delivery miles beyond 10 are $2 each. Distant pickup travel is quoted first. Route quotes state included total mileage, time, pickup, delivery area and any overage rate before acceptance. The 50-mile service area is not an included-mileage allowance.

Counting stops and volume

A stop is one delivery address with the agreed handoff, not each package. The $65 route minimum does not apply to the separate $45 single-delivery offer. The $8 rate is a separately agreed recurring offer, not an automatic discount on an occasional route. The accepted minimum commitment remains payable if fewer stops are supplied.

Waiting and additional work

First 10 combined unexpected waiting minutes per run are included; then $15 per additional 15-minute period, rounded up, with approval before paid waiting. Include ordinary handoff time in the planned route. Extra pickups, reattempts, failed-delivery returns, tolls, parking and outside-hours work are quoted separately.

Temperature-sensitive shipments

Standard locking totes are included. Courier-supplied refrigerated or frozen transport equipment is $20 per container, per run (one agreed pickup-and-delivery route), not per stop. Two separate containers are $40 per run. No equipment fee applies when the client supplies approved, ready-to-transport packaging and temperature equipment. Specialized coolant, additional monitoring or special handling is quoted separately. Availability, container capacity, temperature range, duration, required coverage and client approval are confirmed before booking; equipment not yet acquired is not available for immediate dispatch.

Medical cancellation policy

Unaccepted requests: free. Accepted scheduled jobs cancelled before dispatch: free with at least two hours notice before pickup, otherwise $25. Immediate on-demand jobs: free before dispatch. After dispatch but before pickup: agreed service minimum, capped at accepted service price, replacing the $25 fee. State the minimum in the quote: $45 local, $65 priority or standard route, $120 qualifying recurring commitment, unless expressly agreed otherwise. After pickup: completed work and an approved return under the accepted quote; no added cancellation fee or duplicate travel charge.

Booking and payment

Confirm written scope, full price, availability and start date before booking. New customers prepay after approval; approved account terms must be written. Dispatch means actual travel toward the pickup, recorded with an on-my-way message. Cancel by call/text 404-981-4184 or dispatch@maatcourier.com; the time notice reaches us controls. Refund unused prepayments after reconciliation. If the courier cannot perform, no customer cancellation fee applies and unearned payment is refunded.

Prospective use

November 4, 2026 medical rate schedule. Existing signed agreements and accepted quotes are unchanged. Auto Parts rates and cancellation terms are separate and unchanged. This schedule becomes part of a new job only when included in the accepted quote or signed route attachment.

Request your written quote

View pricing and request a quote at maatcourier.com